

# SmartHealth



## SmartHealth is pleased to announce a new benefit for substance abuse and addiction treatment – the Center of Excellence Travel Benefit Program.

SmartHealth now covers Substance Abuse & Addiction Treatment under the Center of Excellence (COE) Travel Benefit Program.

This enhanced benefit program provides travel coverage and assistance for members to receive inpatient addiction treatment at Ascension Brighton Center for Recovery and AMITA Foglia Family Foundation. These facilities provide evidence-based treatment and holistic care through treatment and recovery.

We are offering this program to support our members that are struggling with addiction and are ready to begin the path to recovery. We are committed to upholding the highest standards of privacy and confidentiality for our members. Your decision to seek treatment will remain confidential and only those individuals you give permission to know will be aware of your decision.

To receive this enhanced benefit, you or your covered family member must meet the COE clinical criteria for admission. Click on the links below to learn more about each facility and the services offered.

### Personalized concierge services

After clinical admission criteria is met and treatment is approved, the facility admission coordinator will contact Carlson Wagonlit Travel (CWT). CWT will provide travel arrangements for the member and a travel companion if needed.

### Covered travel costs

SmartHealth will cover the cost of transportation and lodging arrangements made through CWT for a member and a companion to accompany the member to the facility prior to admission and upon discharge. For members who live within a 50-mile radius of the facility, transportation will be provided to the facility if needed, but lodging is not covered for the member or companion.

Expenses incurred by the companion for hotel lodging are covered by SmartHealth when arranged through CWT travel at a pre-selected, covered hotel participating in the travel benefit program. Hotel lodging expenses will be covered for one (1) night while accompanying the member to treatment and one (1) night when accompanying the member home from treatment. Any other lodging expenses will be the responsibility of the travel companion. The travel companion will be required to provide a credit card at check-in to cover any incidental charges incurred during the stay.

### Maximum Benefit

The maximum allowable lifetime benefit per participant for the SmartHealth Addiction Residential Treatment COE Travel Benefit is \$10,000. Note: This travel limit accumulates separately from the maximum allowable benefit under the SmartHealth Administrative Policy: Travel Benefit.

Under applicable law, some benefits may be required to be included in taxable income.

### Coverage

- **PPO Plan** – The copay and deductible will be waived, and 100% of charges for medical expenses will be covered.
- **HDHP Plan** – HDHP members are subject to copays, co-insurance and deductibles. Federal regulation requirements for HDHP plans do not allow these fees to be waived.

### Covered Ascension COE facilities:

**AMITA HEALTH Foglia Residential Program** 801 Gloucester Drive  
Elk Grove Village, IL 60007  
Phone: 847-981-5900  
To learn more, [click here](#).

### Questions?

- St. John Health System (Tulsa, Oklahoma) Ministry Market – Call Community Care at 888-589-5214.
- All other Ascension ministries– Call Automated Benefit Services, Inc. (ABS) at 888-492-6811.



Ascension