

Edgepark Patient Order Process

1

Place order

Patient places order via phone (1.800.321.0591) or online at edgepark.com after creation of an online account.

2

Verify benefits and eligibility

Edgepark will verify patient benefits and eligibility with Ascension.

3

Discuss cost and payment options

Edgepark will contact patient within five days following confirmation of benefits and eligibility to discuss out-of-pockets and payment options. Call will be from 1.800.321.0591.

(Helpful hint: Save this number into your phone, to identify Edgepark as the caller)

4

Obtain additional information

If necessary, Edgepark will obtain additional information from healthcare professional if required by Ascension to confirm coverage.

5

Document review

Edgepark will review documentation from healthcare provider to ensure Ascension's policy requirements are met. A shipment confirmation will be sent to the patient via email (edgeparkservices@edgepark.com) and text message.

6

Shipping order

Edgepark will ship order to patient following completion of steps 1–5. Patient will receive order confirmation.