

Weather Impact Operational Memo

April 3, 2025

Situation:

The National Weather Service warned that the "multi-day catastrophic and potentially historic" event will produce a "barrage of life-threatening" conditions, including powerful tornadoes and widespread flash flooding across the Midwest.

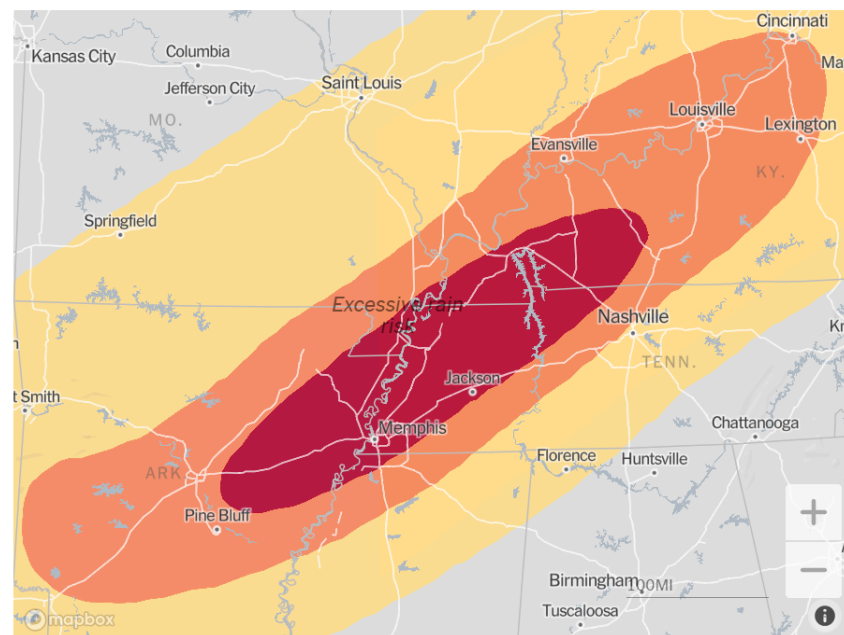
Background:

Prolonged threat: Heavy rain will persist for several days, with 10 to 15 inches falling through the weekend. Forecasters warned that the downpours could trigger a "generational flooding" disaster. They're particularly concerned about the region stretching from northeast Arkansas through western Tennessee, western Kentucky and southern Indiana. Here's more on the forecast.

Tornado damage: Tornadoes were reported overnight in Arkansas, Illinois, Kentucky, Missouri and Tennessee.

Forecast risk of excessive rain for Thursday

Risk ■ Some ■ Moderate ■ High



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There are widespread reports of destroyed buildings, toppled vehicles and downed trees, and more than 330,000 energy customers across the U.S. are without power.

The National Weather Service warned that on Thursday morning, "life-threatening, catastrophic and potentially historic" flash flooding would occur across the lower Ohio Valley and mid-South.

Forecasters warn that communities in areas affected by flooding "should prepare for possible long duration and severe disruptions to daily life," with 10 to 15 inches of rain expected through the weekend.

Assessment:

[FedEx](#) has hubs located in Memphis, TN and Indianapolis, IN that have activated contingency plans to mitigate impacts from the weather disruption. Potential delays are possible for package deliveries with a commitment of Thursday, April 3, 2025. [USPS](#) is also expecting delayed shipments across multiple states.

Recommendation:

1. Ascension Rx Pharmacy Services Center (Ascension Rx 1001) will still be shipping USPS and FedEx Ground shipments through the end of the week. No **cold chain** FedEx overnight shipments will be going out Thursday April 3rd or Friday April 4th. Phone lines and prescription processing will be open as usual.
 - a. If patients need prescriptions filled immediately, they can fill locally at an Ascension Community location if they can safely travel. Please note, traveling in certain parts of the country during this storm is discouraged depending on location.
2. Ascension Rx 1001 and Ascension Rx 1303 Specialty patients will be contacted to reschedule cold chain deliveries if they were already set up for delivery on Thursday April 3rd or Friday April 4th.
3. Phone lines and business operations will continue during the weather event(s) at both pharmacies and overnight shipments will be held if FedEx releases a list of zip codes that do not have overnight service available. Please check FedEx's [website](#) for the most up to date list of impacted zip codes.