

# SmartHealth<sup>®</sup>

## Provider Newsletter, October 2022

*This newsletter shares important updates, reminders and resources related to the Ascension SmartHealth medical plan*

### In-network referrals

When referring your SmartHealth patient to a speciality provider, please be sure to refer within the Ascension SmartHealth Tier 1 Network. By referring to fellow providers and facilities within the network, you can create a personal care team for your SmartHealth patient. This team can:

- Deliver better outcomes by reducing unnecessary handoffs, enhancing information flows and supporting adherence.
- Improve the patient experience by simplifying scheduling, access and transparency of clinical information.
- Enhance the provider experience by simplifying workflows, and minimizing clinical information gaps.
- Reduce cost of care by reducing redundant imaging and testing.
- Avoid unnecessary co-insurance costs to the patient.

Ascension SmartHealth Tier 1 Network providers and facilities can be found on [mysmarthealth.org](https://mysmarthealth.org).

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### National ancillary providers

SmartHealth offers a network of national ancillary providers to ensure convenient access to high quality, cost-effective services, including but not limited to medical supplies, durable medical equipment (DME) and other services. In addition to these national vendors, locally based participating providers may be available. Please check the SmartHealth provider directory to find a local provider.

[Click here to view the national ancillary provider list.](#)

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### Terms, adds and changes

Has a new provider joined your practice or recently left? Make sure your provider roster is up to date by notifying managed care to let them know of the changes. To find your managed care contact information:

- Visit [mysmarthealth.org](https://mysmarthealth.org).
- Navigate to the “Information Center-At-A-Glance” section > “Join the Ascension Network.”
- There you will see your ministry managed care contact information.

Accurate provider information is imperative for your patients’ experience and for prompt payment for your practice.



[mysmarthealth.org](https://mysmarthealth.org)