

SmartHealth

Provider Newsletter, February 2022

This newsletter shares important updates, reminders and resources related to the Ascension SmartHealth medical plan

As of January 1, 2022, maintenance (30+ day supply) and specialty medications will only be a covered member benefit when filled by Ascension Rx

If your SmartHealth patient is running low on medication and has less than **two weeks** of medication left, they can have their maintenance prescription filled at ANY Ascension Rx retail pharmacy without paying the full out-of-pocket cost. For a list of Ascension Rx outpatient pharmacy locations, [click here](#).

If there is not an [Ascension Rx location](#) near them, to help ensure that they do not run out of medication, SmartHealth is offering a special extension allowing them to fill **(30 day supply) up to five more times per prescription (through May 31, 2022) at any participating Cigna retail network pharmacy *without* paying the full out-of-pocket cost.**

To set up your patient's maintenance medications to Ascension Rx:

Electronically send the new 90-day maintenance and/or specialty medication prescriptions to Ascension Rx using the pharmacy codes as follows:

Ascension Rx 1001 - Home Delivery for maintenance medications

Ascension RX 1303 - Specialty Pharmacy for specialty medications

You can also fax prescriptions to 833-347-0798.

Click [here](#) for a list of frequently asked questions.

Buy and bill policy relating to Ascension Rx

If you have a patient covered by SmartHealth who needs physician administered specialty medications or infusion therapy:

- Providers may continue to buy and bill.
- Contact your local Ascension Rx pharmacy to notify them of your patient's diagnosis and the medication required. A list of Ascension Rx pharmacies and contact information can be found [here](#).

Depending on the medication, the pharmacy can prepare the specific dosage and deliver it to your office to be administered.

Updated 2022 standard PA list

To view the updated standard PA list, please visit mysmarthealth.org, choose “I am a provider,” navigate to “Prior Authorizations” and select “2022 prior authorization code list (effective January 1, 2022).” You can also [click here](#) to download the list.

Review claims on the ABS portal

Stay on top of claims information by accessing the ABS portal to:

- View claims history and payment status
- Verify eligibility
- Inquire on status of prior authorizations

[Go to the ABS portal](#)

SmartHealth Center of Excellence Travel Benefit program for substance use disorder and addiction treatment

This new program offers help to SmartHealth members struggling with substance use disorder and addiction. The treatment facilities are located at Ascension Brighton Center for Recovery in Brighton, Michigan and the AMITA Health Foglia Family Foundation Residential Treatment Center outside of Chicago. This benefit includes:

- Assistance with travel arrangements
- Coverage of travel to the facility for member and their travel companion
- Reduced out-of-pocket costs for those on the PPO plan

For your patients to learn more, please direct them to mysmarthealth.org/coe.

2022 Provider Manual

We want to ensure you have the resources you need to serve your SmartHealth members. Please review our 2022 Provider Manual to learn how to navigate the medical plan. The manual includes important information such as how to submit claims, prior authorization information, ID cards and more.

New York, Maryland, Washington DC	Download manual here
Michigan	Download manual here
Alabama, Indiana, Florida, Tennessee	Download manual here
Texas	Download manual here

Kansas, Wisconsin	Download manual here
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COVID at-home tests now a 100% covered benefit

Regardless of insurance status, each U.S. household is eligible to order four free tests at [COVIDtests.gov](https://www.covidtests.gov).

Beginning January 15, 2022, SmartHealth members can go online or to an in-store pharmacy to receive an over-the-counter COVID-19 diagnostic test, authorized by the U.S. Food and Drug Administration (FDA), at limited to no cost.

SmartHealth will cover 100% of the cost for up to eight FDA approved test kits within 30 days obtained through:

- Ascension Rx retail locations.
- Cigna retail pharmacy network locations (including Walgreens, Walmart, CVS, etc.)

[Click here for more information](#)

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